

# **Students Satisfaction Survey**

**BBA 2020-21**

## **Purpose:**

The student satisfaction is taken to identify the deficiencies with respect to variables on the Course, Teachers Library, Internal Assessment, Infrastructure Facilities and Institutional Environment with an objective of improving the overall Knowledge Delivery System at Al-Ameen Institute of Management Studies.

## **Methodology:**

A structured questionnaire is administered to 50 students to take their opinion on the gaps of satisfaction. The students were selected randomly and data was collected and analysed with help of percentage method to draw the inferences.

## **Presentation of the analysis:**

The data analysed is represented in the form of the bar diagram and is supported with the discussion and suggestions

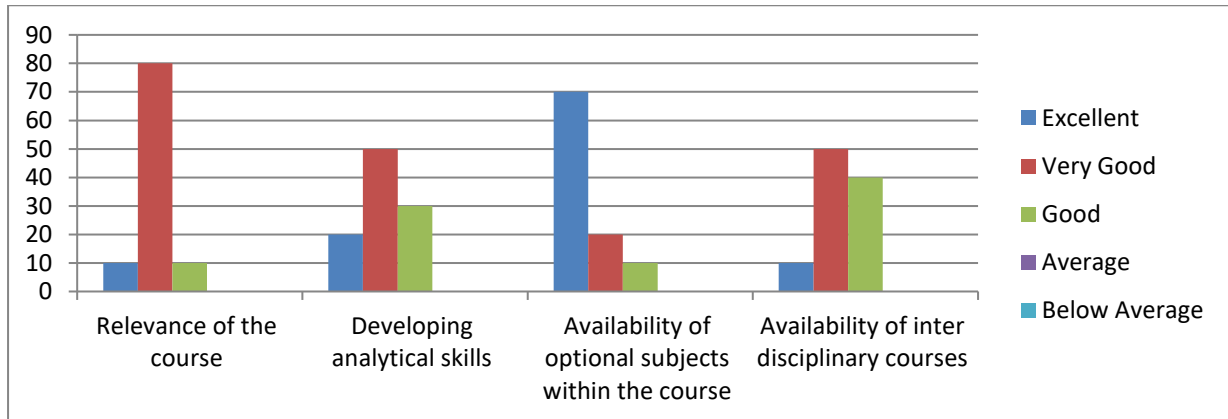
## **Outcome:**

The outcome of the survey process leads to identification of the lacunae with respect to the Course, Teachers Library, Internal Assessment, Infrastructure Facilities and Institutional Environment. The feedback thus obtained enables the principal to initiate measures to address the deficiencies.

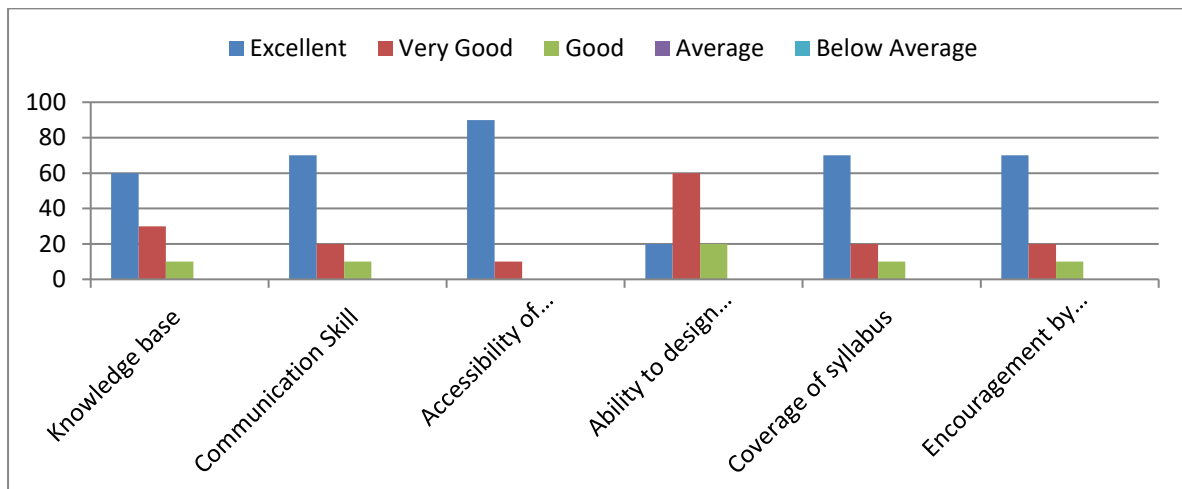
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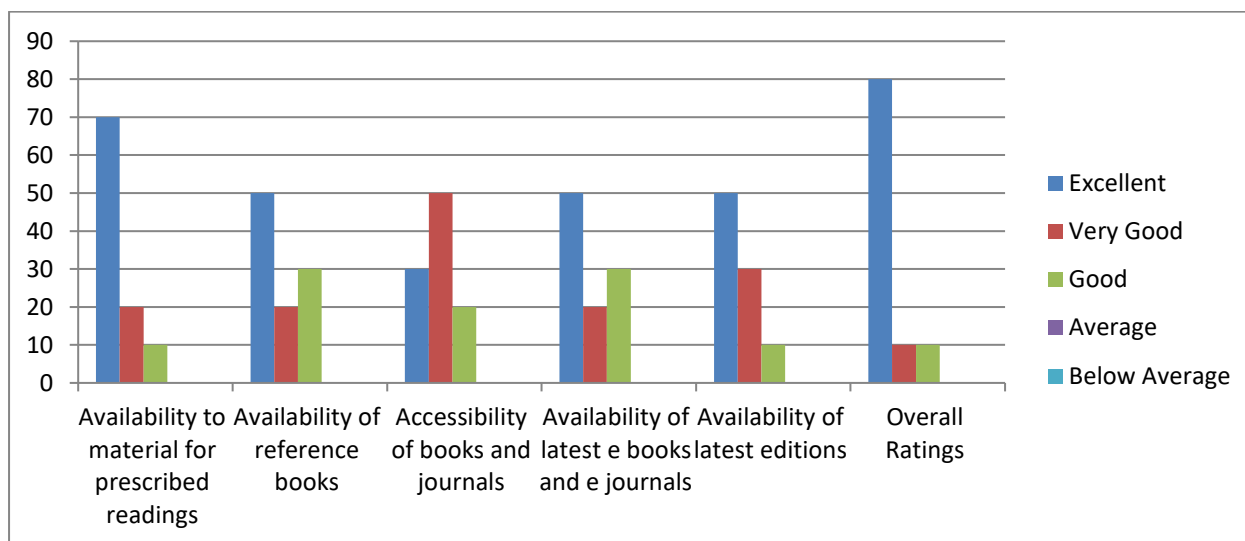
**Chart 1 Representing Feed Back On The Course**



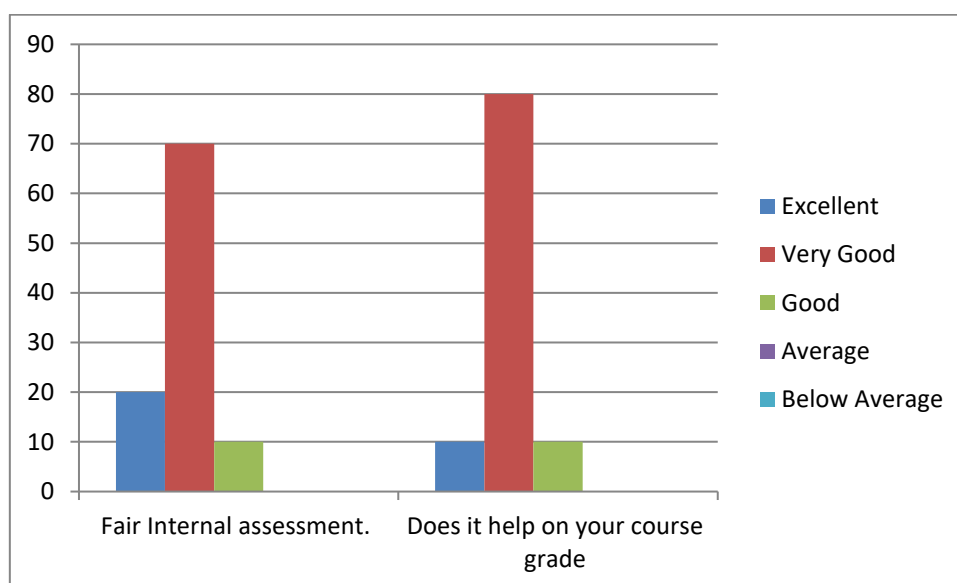
**Chart 2 Representing Feed Back About The Teachers**



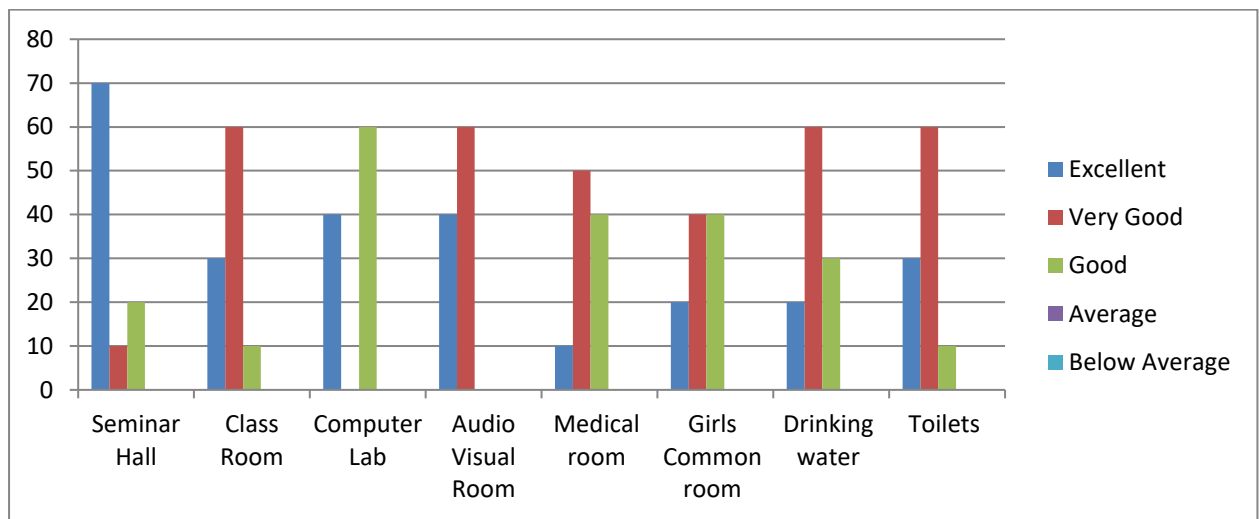
### Chart 3 Representing Feed Back About Library



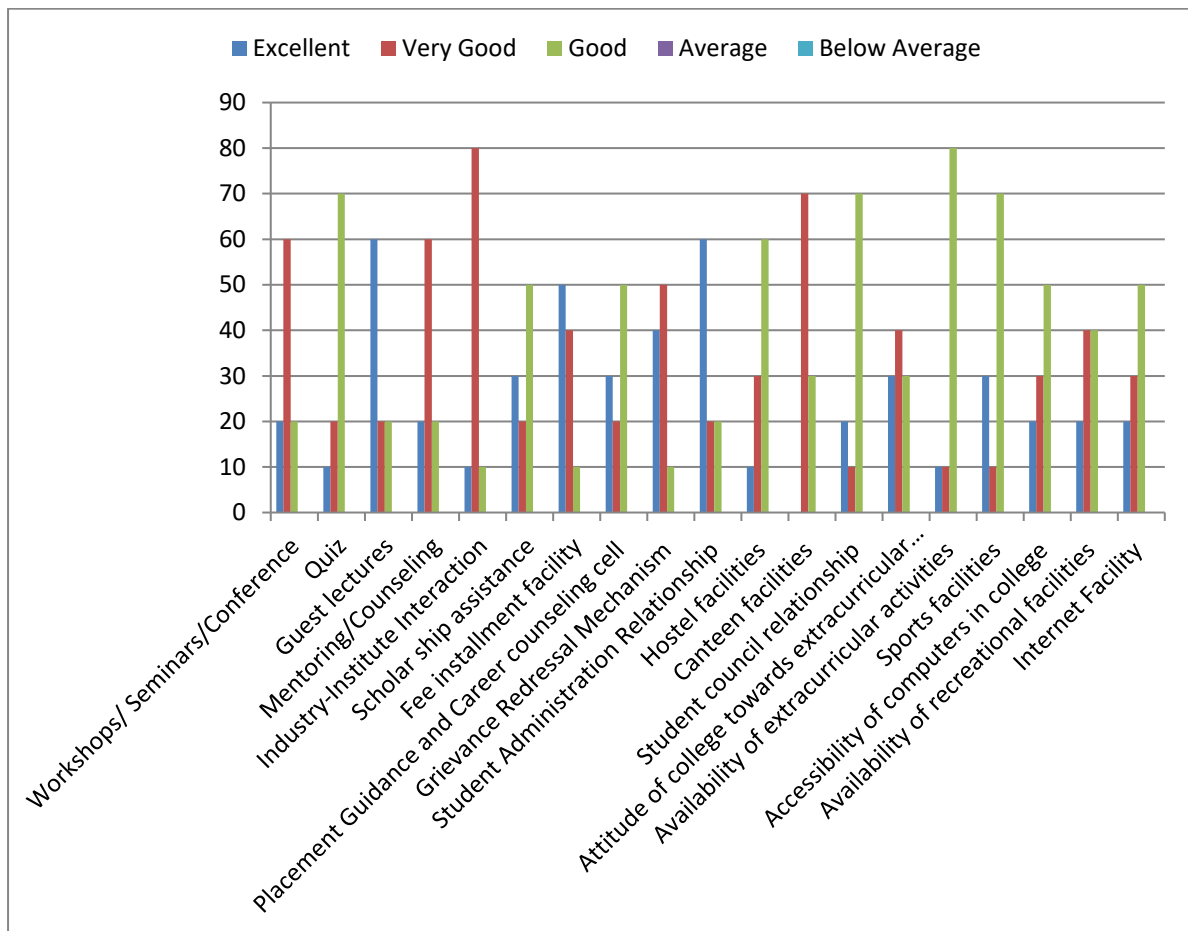
### Chart 4 Representing Feed Back About Internal Assessment



### Chart 5 Representing Feed Back About Infrastructure



### Chart 6 Representing Institutional Environment



## **Findings**

### **Feed Back On the Course**

- 70% of the students have rated Excellent for availability of optional subjects within the course.
- Majority of the students have rated Very Good for developing analytical skills, availability of inter disciplinary courses and the relevance of the course

### **Feed Back About the Teachers**

- Majority of the students have rated Excellent regarding the knowledge, communication, accessibility, coverage of the syllabus, coverage of syllabus by the teachers and encouragement by the teachers for students participation.
- 60% of the students have rated Very Good for the ability to design and evaluate the assignments.

### **Feedback about Library**

- Majority of the students have rated Excellent for availability to material for prescribed reading, availability of reference books and journals, availability of latest e books and e journals, availability of latest editions and overall.
- 50% of the students have rated Very Good for accessibility of books and journals

### **Feedback about Internal Assessment**

- Majority of the students have rated Very Good for fair internal assessment and does it help on your course grade.

### **Feedback About Infrastructure**

- Majority of the students have rated Excellent for seminar hall.
- Majority of the students have rated Very Good for class room, audio visual room, medical room, girls common room, drinking water and toilets as very good
- 60% of the student have rated Good for computer lab.

### **Feedback About Institutional Environment**

- Most of the students have rated Excellent for guest lectures, fee installment student administration relationship.
- Majority of the students have rated Very Good for workshops/seminars/conference, guest lectures, industry-institute interaction, mentoring/counseling and canteen facilities.

- Most of the student have rated Good for quiz, grievance redressal mechanism, hostel facilities, sports facilities, attitude of the college towards extracurricular activities, accessibility of computer in college, availability of recreational facilities, placement Guidance and career counseling cell, student council relationship, and internet facility.

### **Scope of Improvement**

- College should give more emphasis in developing analytical skills, and availability of inter disciplinary courses.
- Curriculum should give in depth coverage of the syllabus.
- Computer lab should be improved with latest configuration systems.
- Internet speed should be increased.
- College should conduct more extracurricular activities.
- College should conduct more quizzes.
- Hostel facilities should be increased.